

Mohamed ZEGHLACHE

Hybrid Cloud Systems Engineer

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SUMMARY

Microsoft Certified Hybrid Cloud Systems Engineer | Team Lead | 20+ enterprise projects, 4+ years of experience in Microsoft ecosystems for large-scale national and international organizations across banking, insurance, FMCG, transportation, and services sectors. Managing Microsoft services (Azure, Microsoft 365, Intune, Exchange Server, SharePoint Server, Active Directory) with basic knowledge of Google Cloud Platform (GCP) and driving efficiency through advanced PowerShell scripting for automation. Proven track record in delivering successful large-scale deployments and migrations while maintaining high-availability systems. Managed a team of systems engineers through end-to-end project delivery.

PROFESSIONAL EXPERIENCE

IT Service Delivery Engineer - Cloud & Systems, MEEZA QSTP-LLC February 2026 – Present | Doha, Qatar

- Provide expert L3 support to improve infrastructure reliability
- Respond to incidents under a 24/7 on-call rotation with SLA-based resolution targets, ensuring service continuity for production workloads.
- Monitor Azure workloads with Azure Monitor and Log Analytics to optimize performance, plan capacity, and track cost/resource utilization trends.
- Manage VMware virtualization, Windows Server environments, and core services like Active Directory, DNS, and DHCP.
- Administer Microsoft 365, Exchange, and Azure services (IaaS, PaaS, Azure SQL, Blob, and File storage) to ensure high system availability and scalability.
- Manage Intune policies to enforce endpoint security and compliance across the M365 environment.
- Manage enterprise patch deployment and software distribution using SCCM.

BBS Solutions - Microsoft Partner

Hybrid Cloud and Security Team Lead November 2024 – January 2026 | Algeria

- Executed Azure projects, including Azure Local PoCs and Azure Site Recovery PoCs for backup and disaster recovery strategy, including DR testing and failover drills.
- Designed and managed infrastructure architecture, including, Exchange server 2016/2019, AD DS, and SQL Server.
- Led Active Directory and Exchange Server migrations, ensuring no downtime and business continuity.
- Audited Microsoft 365, Azure AD (Entra ID), Active Directory, and Exchange Server environments.
- Implemented Entra ID Connect for secure hybrid identity synchronization.
- Configured Intune security policies: Conditional Access, device compliance, password policies ...
- Deployed Microsoft Defender to improve endpoint security and overall security posture.
- Automated operational tasks using PowerShell scripting.
- Produced clear technical documentation for delivery, handover, and long-term operations.

Systems Engineer September 2023 – November 2024

- Provided technical support and incident resolution within agreed SLAs.
- Audited and remediated Windows Server, Active Directory, and Exchange Server environments.

- Secured Windows environments (Active Directory, file shares, DFSR, PKI) using GPOs and server hardening.
- Built and maintained high-availability and failover solutions (Exchange, SQL/SSAS clusters) to ensure service continuity.
- Administered Active Directory and Exchange Server environments
- Administered Azure environments and deployed Virtual Machines, managing resources and configurations.
- Managed core IT infrastructure and system services, including identity, networking, and file management.
- Created technical documentation and delivered client guidance and training.

Information Technology Engineer, Falait SPA January 2022 – August 2023 | Algeria

- Installed and Managed Windows and Linux RedHat servers.
- Developed task automation applications using Python scripts.
- Administered Oracle JD EDWARDS ERP.
- Troubleshooting and providing technical HelpDesk support to employees.
- Administered Active Directory DS, DNS, DHCP, and File Share infrastructures, applying Group Policy (GPOs), replication monitoring, and access-control auditing.
- Installed and configured the GLPI helpdesk management System.

Freelancer August 2017 – August 2023

- Automated bulk operations for Active Directory users using secure, parameterized PowerShell scripts.
- Built Python scraping tools (Selenium, Scrapy, BeautifulSoup) to extract structured data for client reporting.
- Active directory and Exchange server auditing

EDUCATION

Master's degree in Information Systems, Mohamed Khider University September 2014 – July 2019 | Biskra, Algeria

Focused on systems design, and decision optimization, developing strong foundations in information security, database management and automation principles.

One million arab coders initiative September 2018 | Online (Graduation in Dubai)

Selected among the top 0.1% winners of the "One Million Arab Coders" initiative launched by Sheikh Mohammed Bin Rashid Al Maktoum.

CERTIFICATES

AZ-802: Windows Server Hybrid Administrator Associate • AZ-104: Azure Administrator Associate •

SC-300: Identity and Access Administrator Associate • MD-102: Endpoint Administrator Associate •

Ai-102: Azure Ai Engineer Associate • Kubernetes and Cloud Native Associate (KCNA)

SKILLS

Azure | **Windows server** | **Microsoft 365** | **Exchange server** | **Entra ID Connect** | **Virtualization** (Hyper-V) | **Intune** | **Microsoft Defender** | **Active Directory - DNS - DHCP - File Share** | **PowerShell** | **Docker** | **Kubernetes** | **VMware** | **System Administration** | **Azure SQL** | **Azure Monitor** | **Cloud storage** | **vCenter/vSphere**

LANGUAGES

Arabic — Native • **English** — Fluent • **French** — Proficient